



Sean Gocher, President and CEO
TenDigits Software Inc.
Suite 300 – 1275 West 6th Ave
Vancouver, British Columbia, Canada, V6J 1G7

April 28, 2010

Dear Sean,

On behalf of everyone at Research In Motion (RIM), please let us offer our warmest congratulations to TenDigits Software Inc. for your customer, HealthSouth, being selected as a finalist for the 2010 Wireless Leadership Award for Innovation in the PublicSector.

The 2010 Wireless Leadership Awards recognize BlackBerry® customers, and their partners, for innovation and outstanding results in wireless deployments. Our selection committee, comprised of RIM executives, past winners and industry analysts, believes that HealthSouth's utilization of TenDigits Software Inc.'s solution on BlackBerry smartphones stands out as a truly innovative use of wireless technology with a demonstrated impact on the organization.

We consider HealthSouth's use of wireless technology and the BlackBerry® solution to be a genuine example to others. Using a mobile CRM application for the BlackBerry® smartphone, built using TenDigits MobileAccess software, it's easier than ever for HealthSouth's marketing personnel to manage leads for 100 in-patient rehabilitation hospitals. The solution gives sales teams near real-time access to referrals going through the HealthSouth system, increasing their efficiency and productivity and it gives management the current information they need on the state of the organization. By addressing real challenges and producing tangible results, your solution has helped to set the standard for business leadership and customer satisfaction.

Having your customer, HealthSouth, selected as a finalist for the Wireless Leadership Awards is a tremendous accomplishment. RIM is delighted to recognize your commitment to excellence, and proud to be part of your success. Congratulations again and thank you for your exemplary vision in the area of wireless solutions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jim Balsillie', is positioned above the printed name.

Jim Balsillie
Co-CEO
Research In Motion

A handwritten signature in black ink, appearing to read 'Alan Panezic', is positioned above the printed name.

Alan Panezic
VP, Platform Product Management
Research In Motion